Assessment of functioning of the European Professional Card and the Alert Mechanism procedure

ENMCA meeting, Paris
22 June 2018
Continuous Evaluation and Monitoring

- Adaptation to the new IT policy tools
- Workshop on the first year of operation, 16 May 2017
- Single Market Forum (SIMFO) closing conference, 19 June 2017
- Survey on stakeholder's experience with the EPC and the Alert Mechanism, 17 March - 3 May 2017
  - 181 responses
  - 66% public authorities
  - 34% professional organisations
EPC

- 3997 Applications (18/01/16 - 30/11/17)

Submitted EPC applications per profession

- Pharmacists, 396
- Mountain guides, 903
- Nurses, 1037
- Physiotherapists, 1529
- Real estate agents, 132
EPC

- 1st year: average 178 applications submitted per month
- Jan - Jul 2017: average 172 applications submitted per month
- Aug 2017: 15% decrease with an average of 145 applications
- 57% establishment
- 43% temporary and occasional provision of services
EPC
- 1758 EPC certificates issued (18/01/16 - 30/11/17)
- 11% rejected applications; 32% withdrawn by applicant or closed by the system.

Issued EPCs per profession

<table>
<thead>
<tr>
<th>Profession</th>
<th>Establishment</th>
<th>Temporary and occasional provision of services</th>
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</thead>
<tbody>
<tr>
<td>Physiotherapists</td>
<td>419</td>
<td>128</td>
</tr>
<tr>
<td>Mountain guides</td>
<td>34</td>
<td>584</td>
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<tr>
<td>Nurses</td>
<td>226</td>
<td>144</td>
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<tr>
<td>Pharmacists</td>
<td>135</td>
<td>25</td>
</tr>
<tr>
<td>Real estate agents</td>
<td>11</td>
<td>52</td>
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<td>Feature</td>
<td>Rating</td>
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<td>----------------------------------------------</td>
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<tr>
<td>Providing a structured procedure with clear steps to follow</td>
<td>3.1</td>
<td></td>
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<tr>
<td>Speeding up the processing of applications</td>
<td>2.6</td>
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<tr>
<td>Setting clear deadlines</td>
<td>3.4</td>
<td></td>
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<tr>
<td>Facilitating communication with the applicants</td>
<td>2.9</td>
<td></td>
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<tr>
<td>Facilitating communication with your counterparts in other Member States</td>
<td>3.0</td>
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<tr>
<td>Contributing to overcome language barriers</td>
<td>2.6</td>
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<tr>
<td>Providing a reliable and secure mean of exchange of information</td>
<td>3.6</td>
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<tr>
<td>Clarifying the maximum list of national documents</td>
<td>2.5</td>
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<tr>
<td>Enhancing transparency on national document requirements and fees</td>
<td>2.9</td>
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</table>
Overall feedback received by professional organisations

- I received only/mostly positive feedback from my Members: 43%
- I received both positive and negative feedback from my Members: 19%
- I received only/mostly negative feedback from my Members: 38%
Professionals' views on EPC Procedure

- Positive on available information in Your Europe website
- Room for improvement for the applicable deadlines by competent authorities
- Concern on fees and document requirements of the procedure
- Professionals also raised concern on the additional requirements (registration; licencing)
EPC Fees

Number of Member States charging fees (fixed or in ranges) as host country competent authority, per purpose (EST or T&O) and recognition regime (automatic or general system of recognition)
Alert Mechanism

- ca 22,000 alerts (18/01/16 - 30/11/17)
  - 5 alerts concerned falsified qualifications

Alerts sent per month
Alerts sent concerning the restriction / prohibition of a professional
Alerts sent by top 10 Member States
Overall experience with the use of the Alert Mechanism

- Yes it is very intuitive and easy to use: 44%
- I had some difficulties, but was satisfied with the overall experience: 21%
- I don't find it easy to use: 35%
Benefits - Alert Mechanism

- Contributing to a stronger cooperation between national authorities concerned with the free movement of professionals
- Ensuring the safe mobility of professionals within Europe
- Creating a quick warning mechanism between national competent authorities
- Providing the necessary data protection safeguards
- Contributing to overcome language barriers
- Providing a reliable and secure means of communication
- Strengthening mutual trust amongst national competent authorities and in the mutual recognition mechanism
- Allowing national authorities to search amongst all the valid alerts they have sent or received

The graph shows the ratings for each benefit, with the highest rating being 4.0.
Thank you!

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